

# ATR COMPUTERS

## RMA

### (Return Material Authorization ) Form

This form must accompany any items that are returned for credit or replacement

DATE OF PURCHASE \_\_\_\_\_

NAME \_\_\_\_\_

STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

HOW WAS PAYMENT MADE? \_\_\_\_\_

EBAY AUCTION NUMBER \_\_\_\_\_

EBAY USER ID \_\_\_\_\_

PAYPAL USER ID \_\_\_\_\_

DESCRIPTION OF ITEM \_\_\_\_\_

PLEASE INCLUDE IN DETAIL WHY THE ITEM IS BEING RETURNED \_\_\_\_\_

DO YOU WANT A REPLACEMENT OR REFUND? \_\_\_\_\_

If there was shipping damage involved it is important that you call UPS and have them come to your place and inspect the damage first. Please save the packing material for them to see.

When returning the item to us you are responsible for the shipping costs to return the item. We will, however, refund your original purchase price and original shipping costs, if our inspection verifies that there was a problem with the merchandise.

Please ship to:

FRED KRAUSE  
ATR COMPUTERS  
3201 Hillwood Dr.  
Davison, Mi. 48423